

APPENDIX D

Internal Audit Performance Indicators - Final Outturn 2008/09

Work in Progress	Planned	Actual
PI 01 Audits brought forward	n/a	15
PI 02 Planned	69	58
PI 03 Unplanned	n/a	8
Fraud & Proactive Fraud work	5	27
Other audit work	11	30
Work in progress	85	138

Staffing/Financial	Planned	Actual
PI 10 Days lost to Sickness to date	54	16
PI 11 Days Training to date	45	48
PI 13 Cost per audit day	247	217
PI 14 Budget against outturn (excl recharges)	375,700	340,904

Productivity	Planned	Actual
PI 04 Chargeable Days to Date	1520	1593
PI 05 Management & Admin Days to Date	693	633
Total Days worked to Date	2213	2226
PI 06 % of Audits completed within Allocated days	75	37

Quality	Planned	Actual
PI 15 Client Satisfaction - Planning / Approach	95	100
Client Satisfaction - Quality of Report	95	100
Client Satisfaction - Value of Audit	95	100

Reporting	Planned	Actual
PI 07 Draft Reports Issued in Period	69	65
PI 08 Final Reports Issued in Period	69	70
Total reports Issued in Period	138	135
PI 09 % of Reports issued within 14 days of Audit	95	60

Recommendations	Planned	Actual
PI 16 No. of Recommendations made in final reports	n/a	455
PI 17 % of Recommendations Accepted	100	96
PI 18 % of Recommendations followed up within 6 mths	100	100

Management	Planned	Actual
PI 19 Team meetings	26	26
PI 20 Management meetings	2	2
PI 21 Meetings with External Audit	6	6